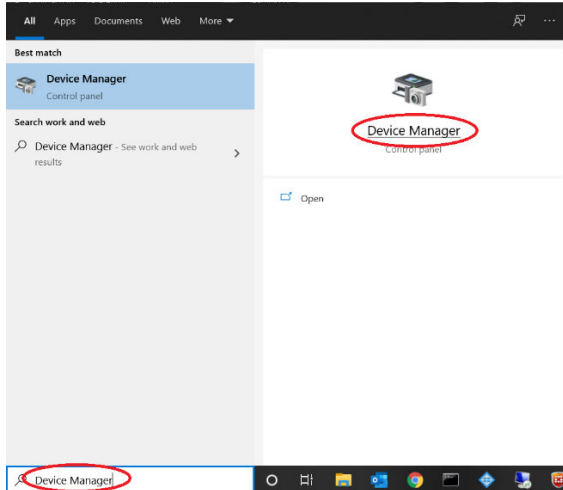


Sound Fix for Lenovo Laptops

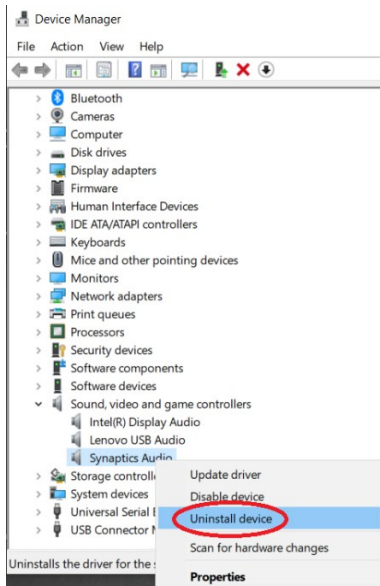
If your laptop has lost all its sound, please follow the steps below...

1: Type Device Manager in the Search box and select the **Device Manager App**



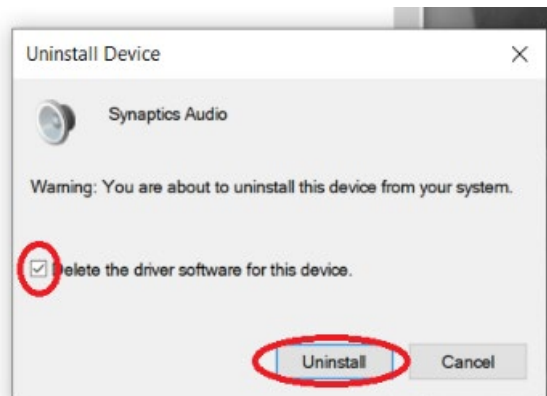
2: In Device Manager **Expand** the **Sound, Video, and Game Controllers** Option

3: **Right Click** on bottom device and choose **Uninstall**



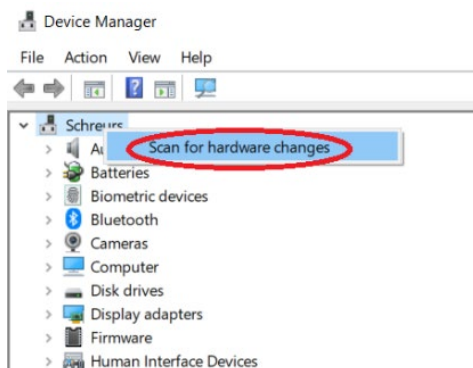
4: Select **Delete the driver software for this device** by putting a check in the box

5: Select Uninstall



6: **Repeat Steps 2 – 5** for each device listed under the **Sound, Video, and Game Controllers** Option

7: **Right Click** the top option in Device Manager and Select **Scan for hardware changes**.



After a minute or so all the devices will reinstall under the **Sound, Video, and Game Controllers** Option. Reboot your computer and try using your sound via youtube or your school work.

If you continue to have problems please contact the Helpdesk!!!