

If you are experiencing audio or microphone issues with your WVL laptop, please run the Lenovo updates.

Go to the search bar and type Lenovo.

Click System Update App and then “Get new updates”.

Next, download and install all available updates, this should reinstall your audio settings.

If this does not resolve the issue, please [Click here to fill out a Helpdesk ticket](#). Use your STUDENT email account and six digit password to login.

OR

Contact Diane Scheftgen at dscheftgen@nosd.edu or by calling 262.692.3988 X293.

